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# Avaya Cms 15 Supervisor User Guide

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## **Avaya Cms 15 Supervisor User**

Avaya Call Management System Supervisor is a Microsoft Windows-based application that allows you to remotely administer most aspects of the CMS server, such as defining Dictionary entries, setting user permissions, and adjusting data storage intervals and capacities and run reports to view the activity in your call center.

## **Avaya Support - Products - Call Management System Supervisor**

Open the CMS Supervisor application  
Avaya CMS Supervisor Installation and Getting Started May 200965. Open the CMS Supervisor application. To open the CMS Supervisor application, do the following steps: 1. From the Microsoft Windows StartMenu, select Programs> Avaya> CMS Supervisor R15> CMS

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Supervisor R15 -- English.

## **Avaya CMS Supervisor**

o HKEY\_CURRENT\_USER\Software\Avaya\Supervisor\18.0\Servers\xx.xx.xx.xx\SSH\SSHDelay • Delete the cache file after the above changes [C:\Users\ \AppData\Roaming\Avaya\CMS Supervisor R18\Cache.] • Enable the debug level 8 logs (Refer document) • Monitor for the occurrence of issue • If the issue reappears collect the following : o Screen shot

## **CMS Supervisor : Intermittent issue with user login - Avaya**

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## **Avaya Cms 15 Supervisor User Guide - test.enableps.com**

1) Execute the Avaya "setup.exe" for CMS Supervisor, let the installer load until you see the "Welcome to the Installshield Wizard for Supervisor" This will let the "real" installer unpack. Leave this screen up and don't click next.

## **IT Pro Tips for Avaya CMS Supervisor 15**

Avaya™ Call Management System (CMS) Supervisor Version 11 Report Designer User Guide 585-210-707 Comcode 700206642 Issue 1 May 2002 Compas ID 90604

## **Avaya™ Call Management System (CMS) Supervisor**

Avaya CMS Supervisor R16 Installation and Getting Started Februray 2010 9 Preface Avaya Call Management System (CMS) is an appl ication for businesses and organizations that

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materials available to End User. Avaya may require the Designated Processor(s) to be identified by type, serial number, feature key, location or other specific designation, or to be provided by End User to Avaya through ... Avaya CMS Supervisor Release 15 Reports Contents.

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Avaya CMS Supervisor R16.1 Installation and Getting Started June 2010 9 Preface Avaya Call Management System (CMS) is an application for businesses and organizations that

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## **Avaya CMS Supervisor**

Avaya CMS Supervisor Report Designer  
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express behalf of Avaya. End User  
agrees to indemnify and hold harmless  
Avaya, Avaya's agents, servants and  
employees against all claims, lawsuits,  
demands and judgments arising out of,  
or in

## **nAvaya CMS Supervisor Report Designer - Avaya Support**

This video demonstrates how to login  
and run reports using the CMS  
Supervisor Web feature. This is a new  
feature in CMS r16.3. Produced by Jerri  
Bandt.

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